

Terms and Conditions

English

(MPay eWallet, Kakao Pay, Touch 'n Go eWallet, TrueMoney, Naver Pay, Toss Pay, OCBC (Singapore), Public Bank (Malaysia), Hipay, GCash)

Terms and Conditions (the "Terms")

1. **Promotion Period:** From 1 May 2026 0:00:00 to 31 December 2026 23:59:59 (GMT +8)

2. **Wallet:** MPay, Kakao Pay, Touch 'n Go eWallet, TrueMoney, Naver Pay, Toss Pay, OCBC (Singapore), Public Bank (Malaysia), Hipay, GCash etc (each, an Alipay + Partner and collectively, Wallet).

3. **Merchant(s):**

Designated merchants in Hong Kong SAR, China where the Wallet payments are accepted during the Promotion Period ("**Participating Stores**"); Please see in-store signage/poster (if applicable) and ask the store attendant for details or confirmation.

4. **Eligibility:**

This Promotion is only available once per calendar month to all Wallet users visiting Hong Kong SAR, China during the Promotion Period who make payments at the Participating Stores with the Wallet (each, an "**Eligible User**").

"Eligible User" also refers to a natural person with legal capacity who uses the Wallet app and its wallet service and not merely a wallet account. To prevent the risk of theft or misuse of an e-wallet account, mobile phone number, mobile device or credit card number, take note that in the following circumstances: (i) connection on the same mobile phone or mobile device, such as the logging in or activation of multiple accounts; (ii) connection of an e-wallet account or mobile number on multiple mobile phones or mobile devices, such as the logging in or activation on such devices; or (iii) the same credit card number being connected to multiple e-wallet accounts, the Wallet may take steps to verify an Eligible User's identity and/or suspend or terminate any promotion or reward relating to such account(s). The Wallet reserves its right to take further legal action against such infringing account(s) and their relevant user.

5. How to participate (MPay):

5.1. Each Wallet user shall switch the payment code to “Outside MO via Alipay+” on the Wallet and select the country / region of use to “Hong Kong SAR, China”.

5.2. The relevant cross-border payment function is applicable to the Wallet’s Macao resident users at 3A, 3B and JR levels, and just switch the Alipay+ overseas payment code on the Wallet to use it.

5.3. For the avoidance of doubt, the definition of 3A, 3B and JR shall refer to the Wallet’s official website: <https://www.macaupass.com/MPayfaqs>.

6. Discount:

Subject to the following conditions, each Eligible User may enjoy the below discount (“Discount”) in multiple tiers provided the necessary spending requirements below are met in a single transaction at the Participating Store:

Discount Tier	Spending requirement	Discount amount	Quota
Discount of HKD 3 (“Tier 1”)	HKD 50 or above	HKD 3	daily quota applied
Discount of HKD 30 (“Tier 2”)	HKD 200 or above	HKD 30	daily quota applied
Discount of HKD 888 (“Tier 3”)	HKD 1,500 or above	HKD 888	Limited quota applied for each wallet per month

6.1. Subject to availability, in the event that a single transaction meets the spending requirement for more than one Discount Tier, the higher Discount Tier will be applied; only one (1) Discount will be given per transaction.

6.2. The applicable Discount Tier shall not be stacked together in each of the aforesaid transaction.

6.3. For the avoidance of doubt, the amount for the single instant discount (if any) shall not be greater than the amount of the relevant amount of the single transaction.

6.4. If the amount of a single payment meets the spending thresholds of multiple coupons, the coupon with the higher value will be prioritized for redemption. A maximum of one coupon can be redeemed per transaction.

6.5. For the avoidance of doubt, the available quota is pooled together / combined with the promotion associated with the other Alipay+ Partner.

7. Unless otherwise specified, the Discount shall not be used together with other benefits, discounts or vouchers at the same time and shall not be transferred to others or exchanged for cash or for other benefits.

8. Unless otherwise specified, all references herein are in Hong Kong dollar (HKD) and the foreign exchange rate shall be determined by the relevant cooperation agencies (where applicable). The transaction amount and the actual discount applied will be subject to the final amount set out in the transaction record shown on the Wallet receipt.

9. In case of refund or return of the purchased items, only the amount actually paid in the local currency of the Wallet (post currency exchange and excluding any applied Discount) will be refunded. The Discount will not be made available again upon a full refund/partial refund.

10. Should there be any breach of these Terms, fraudulent or abusive activities detected, we, the Wallet and/or the Merchant(s) reserve the right to (i) deny the qualification for voucher(s), discount(s), and/or benefit(s) offered under the Promotion; (ii) cancel the relevant transaction(s); and/or (iii) claim back any applied discount or benefit from the user.

11. We, the Wallet and/ or the Merchant(s) shall have the right to (i) amend, suspend, or cancel the Promotion details and these Terms; and (ii) substitute the voucher(s), discount(s), and/or benefit(s) offered under the Promotion with any other item with similar value, at any time without advance notice and any update will be posted on this page.

12. In addition to these Terms, the Wallet website/app terms and conditions and other applicable user agreements (collectively, the "Wallet General Terms") shall apply. In case of any discrepancy or inconsistency between these Terms and the Wallet General Terms, these Terms shall prevail.

13. In case of any dispute about these Terms, we, the Wallet and/ or the Merchant(s) shall have the final decision and discretion.

14. For any payment issues or questions, please contact us or use the Wallet's in-app Help Center to raise a service ticket.

15. If a provision of these Terms is held to be illegal, unenforceable, or invalid in any jurisdiction, then that it shall be modified to the minimum extent necessary to make it enforceable, unless that modification is not permitted by law, in which case that provision will be disregarded. The rest of these Terms shall remain in effect as written.

16. In the event this Promotion is stopped by any government agency's orders or must be suspended due to server/network attack or system failure or any circumstances beyond our control, such event shall be regarded as a force majeure event, and we, the Wallet and/or the Merchant(s) shall not be held liable for any damage, loss or claim therein.

17. This Promotion is only offered to users of an e-wallet resident in a jurisdiction where such e-wallet can offer its products and services under applicable laws. For the avoidance of doubt, the Wallet does not solicit a user resident in one jurisdiction to sign up to an e-wallet or promotion provided in a different jurisdiction. The Wallet is only regulated in its home jurisdiction.

18. In the event of any discrepancy or inconsistency between the English and other translated versions of these Terms and/or promotional materials, the English version shall always apply and prevail.

19. All tradenames, trademarks, logos, and brand names are the property of their respective owners.

20. Where applicable, each Eligible User agrees to be bound by these Terms and agree that the Wallet and/or the Merchant(s) may use their name, voice, city/state of residence, photos, video or film clips, and/or other visual likeness in the event for advertising and/or commercial purposes and/or for any other purpose in any media or format now or hereafter known without further compensation (financial or otherwise), permission or notification.

Traditional Chinese 繁體中文

(MPay eWallet only)

活動條款及細則（「本條款」）

1. 推廣期：2026 年 5 月 1 日 0:00:00 起至 2026 年 12 月 31 日 23:59:59 (GMT +8)

2. 錢包：MPay（Alipay+ 合作夥伴）。

3. 商戶：

在推廣期裡，於中國香港接受錢包付款的指定參與活動的實體商店（「參與商店」）；請查看店內標識/海報（如適用），並向店員詢問或確認詳情。

4. 資格：

所有在推廣期到訪中國香港使用錢包在參與商店支付的用戶僅可享用本優惠每自然月一（1）次（「合資格用戶」）。

「合資格用戶」或「用戶」亦指使用錢包應用程式和錢包服務的、具有法律行為能力的一名自然人，而非一個錢包帳號而已。為預防帳號、手機號碼、設備或銀行卡被盜用或濫用的風險，請注意在下述情形（i）在同一部手提電話或移動設備上有關連，譬如有多個帳號登錄或啟動；（ii）若同一個帳號/手機號碼在多部手提電話或移動設備上有關連，譬如登錄或啟動此設備；（iii）若同一張銀行卡號被綁定於多個錢包帳號時），錢包會採取行動包括確認用戶的身份及/或暫停或永久停止向相關帳號發放獎賞。錢包並保留一切追究權利。

5. 如何參與本活動 (MPay):

5.1. 錢包用戶需要切換至錢包上【澳門境外 via Alipay+】的付款碼，並選擇國家/區域為中國香港。

5.2. 相關跨境支付功能，適用於電子錢包 3A、3B 及 JR 級別的澳門居民用戶，切換錢包上的 Alipay+ 境外付款碼即可使用。

5.3. 為免生疑問，3A、3B 和 JR 的定義應參照錢包官方網站：
<https://www.macaupass.com/MPayfaqs>。

6. 優惠：

在遵守以下條件下，每位合資格用戶在參與商店單筆支付中滿足以下消費門檻可享受以下多層檔位優惠（「優惠」）：

優惠檔次	消費門檻	優惠金額	優惠數額
港幣3元優惠 （「檔位 1」）	滿港幣50元	港幣3元	每日名額有限
港幣30元優惠 （「檔位 2」）	滿港幣200元	港幣30元	每日名額有限
港幣888元優惠 （「檔位3」）	滿港幣1,500元	港幣888元	每月每錢包 名額有限

- 受限於優惠名額,若單筆支付的金額符合大於一個優惠檔位的消費要求，會優先核銷金額較高的優惠檔位；單次支付只能核銷一次優惠。
- 每個檔位的優惠在單筆消費中不能疊加使用。
- 為免生疑,單筆立減優惠金額（如有）不會大於單筆消費付款金額。• 如果單筆支付的金額滿足多張優惠券的消費門檻，會優先核銷金額高的優惠券，單次支付最多只能核銷一張優惠券。
- 為免生疑，可用配額將與其他 Alipay+ 合作夥伴的促銷活動合併/統一分配。

7. 除非另有訂明，本優惠不可與用其他優惠、折扣或優惠券同時使用，並不可轉讓給他人、換取現金或其他優惠。

8. 除非另有訂明，本活動所提及的貨幣均為港幣(HKD)，貨幣匯率由相關合作機構決定（如適用），交易金額和實際折扣金額以錢包帳單上所顯示的實際支付金額為準。

9. 於退款或者退貨時，僅退還實際支付的 錢包當地貨幣金額（於貨幣兌換後並不包括優惠折扣金額），已享優惠在全數退款 / 部分退款後不可再次享用。

10. 若發現有任何違規、欺詐或濫用的情形，錢包及/或參與商戶有全權保留以下權利：(i) 拒絕給予用戶使用優惠券、折扣和/或優惠的資格；(ii) 撤銷相關交易；及/或 (iii) 向用戶索回任何已使用的折扣或優惠。

11. 我們，錢包及/或參與商戶有權在沒有事先通知的情況下(i) 修改、暫停或取消本活動詳情及本條款；及 (ii) 以具有相似價值的任何其他物品替代推廣所提供的禮券、折扣及/或優惠，任何修改將於此頁公佈。

12. 除本條款外，錢包網站/手機程式使用條款及其他相關用戶合約（合稱為「錢包一般條款」）亦應適用。如本條款與錢包一般條款有異，則以本條款為準。

13. 我們, 錢包及/或參與商戶對關於本條款的任何爭議保留最終決定權。

14. 有關付款查詢及協助，請聯絡錢包應有程式內的服務中心。

15. 如本條款在任何司法管轄區被視為非法的、不可執行的或無效的，則以最低限度的修改將其修改為合法及可執行的。如相關法律不允許該項修改，該條款將被視為無效。本條款的其餘部分應保持有效。
16. 如本活動受政府機關指令必須要停止舉辦的，或者本活動遭受嚴重網路攻擊或系統故障須要暫停舉辦的，則本活動可能無法順利進行，此等情況均被視為不可抗力；錢包及/或參與商戶無須為因此而造成的任何損害、損失、糾紛承擔任何責任。
17. 本活動僅限於適用提供其產品和服務的司法管轄區的電子錢包的居民參加。為免疑問，錢包不會主動向非當地居民推廣本次活動或成為錢包用戶。錢包僅在其所在司法管轄區受到相關政府機構監管。
18. 如本條款的任何翻譯版本與英文版本有異，均以英文版本為準。
19. 本活動的所有品牌名稱、商號、微標、商標、標識、產品和服務名稱、設計和標語均是其各自所有人的財產。
20. 在適用情況下，每位合資格用戶同意受本條款約束，並同意錢包及/或參與商戶和受讓方可以將其姓名、聲音、居住城市/州、照片、視頻或電影片段和/或其他視覺肖像用於廣告和/或商業目的和/或現在或以後已知的任何媒體或形式的任何其他目的，而無需進一步補償(經濟或其他)、許可或通知。